# Half Year Results 2010



#### Disclaimer

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# Strong operating performance supporting investment for growth

David Nish Chief Executive

# A clear strategy

Our goal

Driving shareholder value through being a leading, customer-centric business focused on long-term savings and investment propositions in our chosen markets

Delivered through

Trusted brand

Technology and innovation

Customer insight, access and service capability

Superior investment performance

# Delivering against our strategic priorities - H1 2010

- Continued success in winning mandates: 5,000 member Logica scheme
- Launched a suite of new corporate propositions: Trust Based Pension, Corporate ISA
- Progressing launch of EWBP

Building on our strength in our pension savings and corporate benefits markets Focusing on the savings and investment needs of customers in our chosen segments

- Strong growth in customers and assets
- Launch of new retail propositions: active money personal pension
- Acquisition of threesixty

Expanding the global reach of our investment management business

Maximising value from our Joint Venture relationships in Asia

- Record third party assets under management with increased international balance
- Acquisition of Aida Capital
- Strategic partnership with Chuo Mitsui Asset Trust and Banking

- New CEO, Amitabh Chaudhry
- Strong business performance in India
- Progressing Bank of China relationship

#### Accelerating performance and profitable growth

# Focusing our business and driving performance

#### **People**

- Strengthened leadership team in place
- Redirected resources to focus on growth opportunities

#### **Transformation**

- Group-wide restructuring
- Simplified lines of accountability; culture of decision making and delivery

#### **Efficiency**

- Ongoing focus on efficiency and reducing unit costs
- Upgrading operational capabilities through innovative use of new technology

#### **Portfolio**

- Sale of Standard Life Bank and Standard Life Healthcare
- Acquisition of threesixty and Aida Capital

#### Increasing the metabolic rate of our business

# Operational and financial highlights

Jackie Hunt Chief Financial Officer

#### Our focus in 2010

- Sustainable cash flow
- Maintaining high levels of customer service
- Increased focus on core markets
- Transforming how we operate
- Investing for future profitable growth
- Progressive dividend

#### **Building increased momentum**

# Financial highlights

Assets under administration <sup>1,2</sup>
Long-term savings net flows
Investment management third party net flows
IFRS operating profit before tax <sup>1</sup>
Growth investment included in operating profit
Embedded value operating profit before tax <sup>1,3</sup>
EEV core capital and cash generation after tax <sup>1,3</sup>
Dividend per share

H1 2010	H1 2009
£179.1bn	£170.1br
£2.5bn	£0.8bn
£4.7bn	£3.1bn
£182m	£166m
£72m	£44m
£364m	£328m
£160m	£151m
4.35p	4.15p

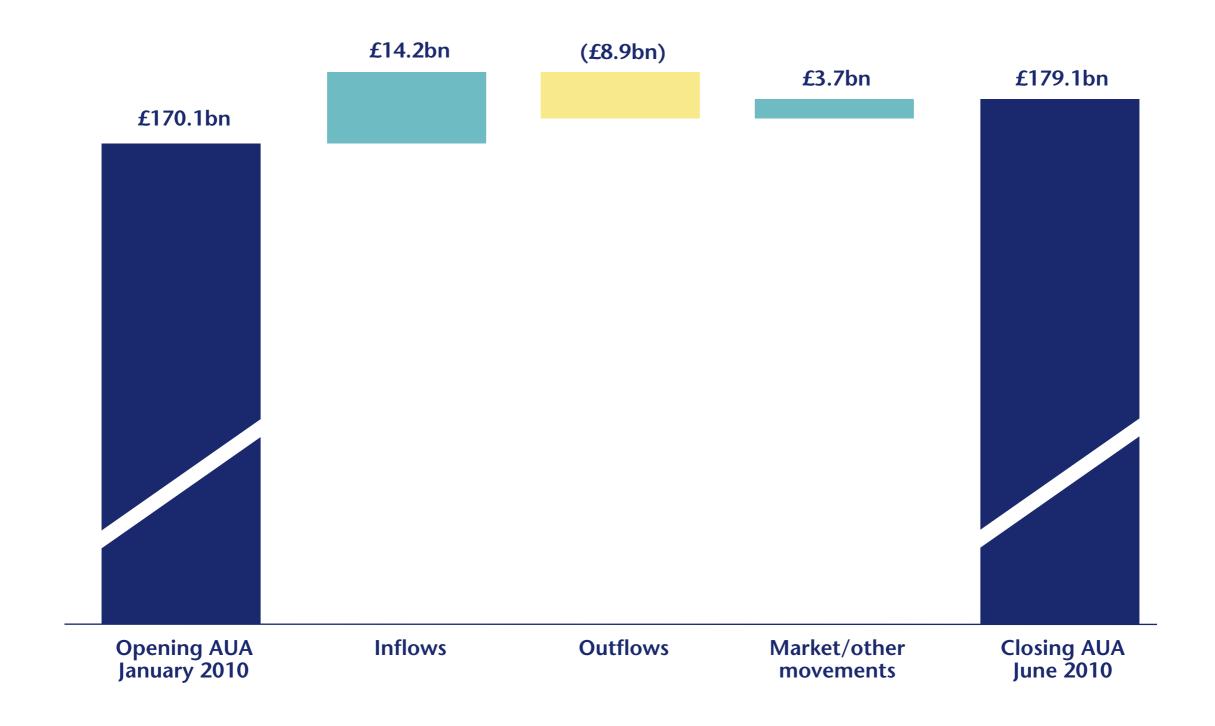
#### Continued strong growth in net flows and assets

<sup>(1)</sup> Excludes discontinued operations

<sup>(2)</sup> Comparison is to 31 December 2009

<sup>(3)</sup> The results of the Hong Kong and joint venture businesses were prepared on an EEV basis for the first time at FY 2009. H1 2009 results include these on an IFRS basis.

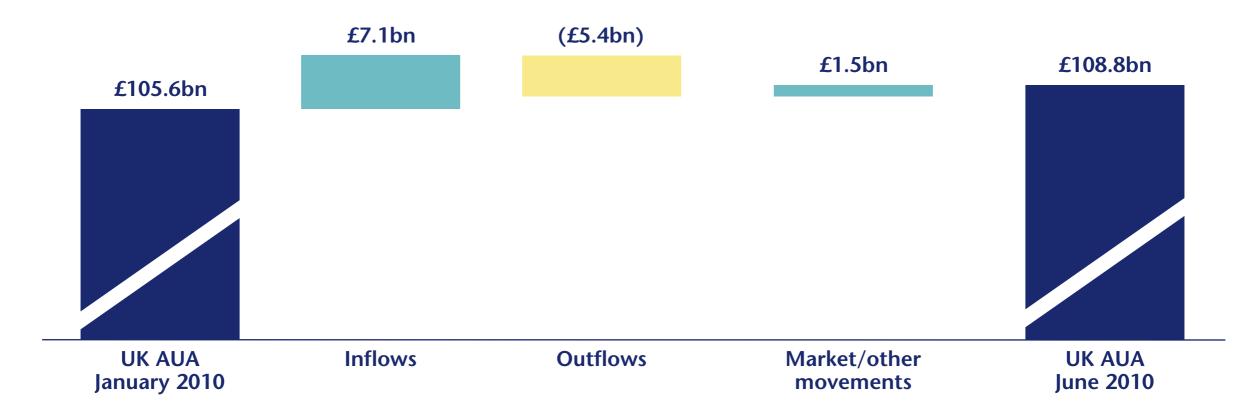
#### Movement in assets under administration



#### Positive net inflows across our markets

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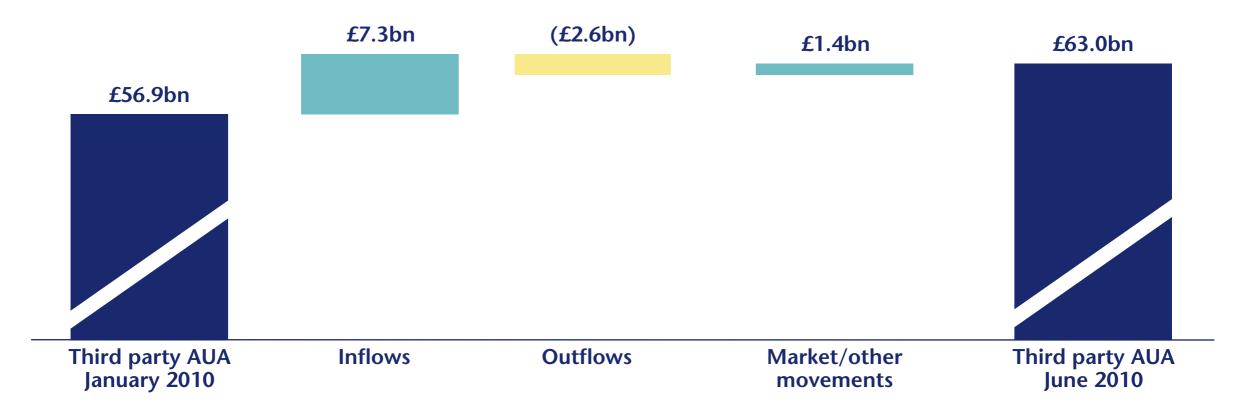
# UK long-term savings



- Continued strong growth in SIPP, Wrap and Mutual Funds
- Net outflows in traditional product lines such as endowments
- Focus on corporate solutions:
  - Logica scheme won using a tailored savings and benefits package

#### Strong customer and asset growth in platform based propositions

# Global investment management

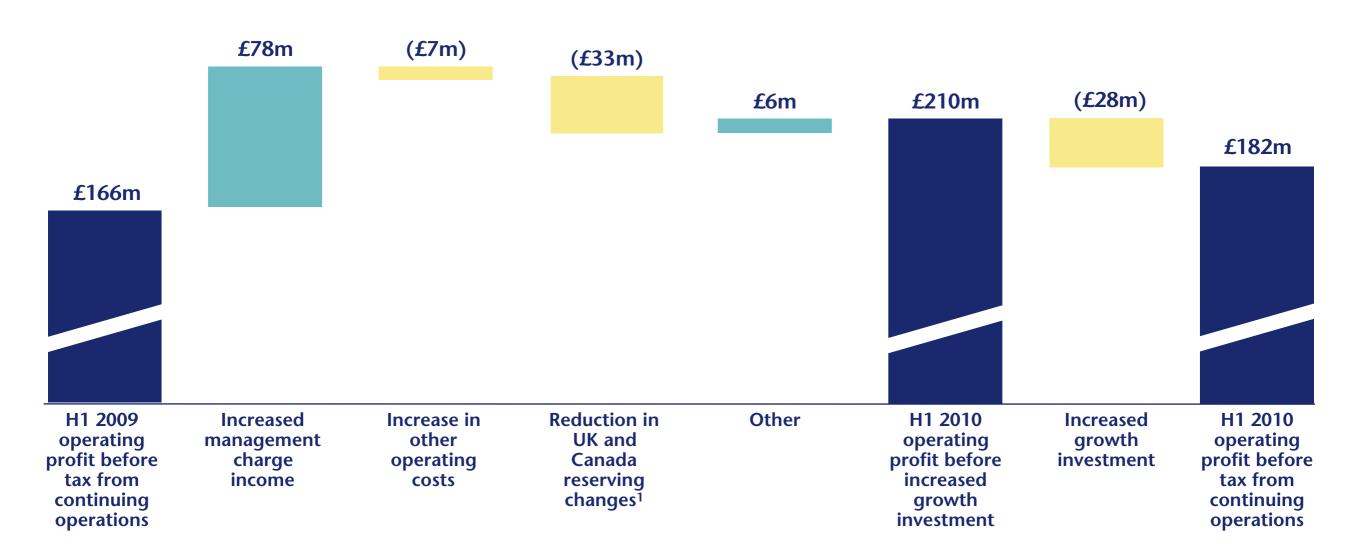


- Net third party flows up 52% in the first half of the year
- Global Absolute Return Strategies (GARS) assets under management in excess of £4bn
- 24% CAGR achieved in third party AUM and revenues since 2003
- 4 million customer accounts and £11.6bn AUM at HDFC Asset Management
- EBIT margin of 32% achieved

#### Record asset levels leading to higher profits

Half Year Results 2010 Standard Life plc

# IFRS operating profit

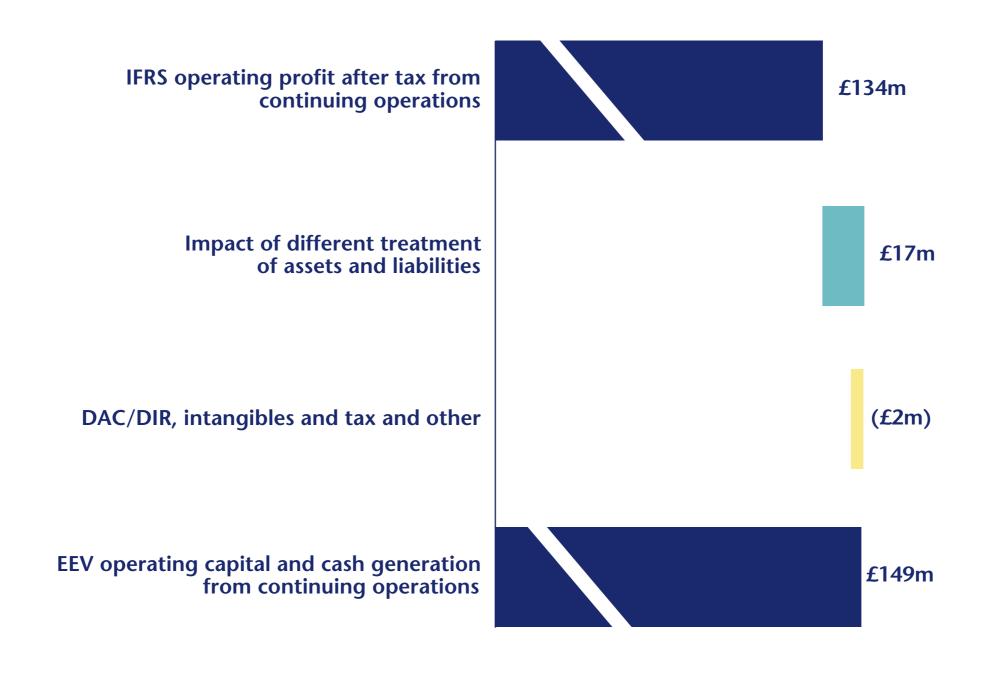


(1) UK and Canada reserving changes of £46m in H1 2010 (H1 2009: £79m)

#### Increased operating profits while investing for growth

Half Year Results 2010 Standard Life plc

# Cash and capital conversion



Close alignment of IFRS operating profit and capital and cash generation

# EEV capital and cash generation

	H1 2010 £m	H1 2009 <sup>1</sup> £m
Capital and cash generation from existing business <sup>2</sup>	300	246
New business strain	(109)	(72)
Covered business capital and cash generation from new business and expected return	191	174
Covered business development expenses	(21)	(9)
Non-covered business core capital and cash generation	(10)	(14)
Core	160	151
Efficiency	(7)	(8)
Back book management	(4)	29
Operating profit capital and cash generation from continuing operations <sup>3</sup>	149	172

Note: All figures are stated post tax

(1) The results of the Hong Kong and joint venture businesses were prepared on an EEV basis for the first time at FY 2009. H1 2009 results include these on an IFRS basis.

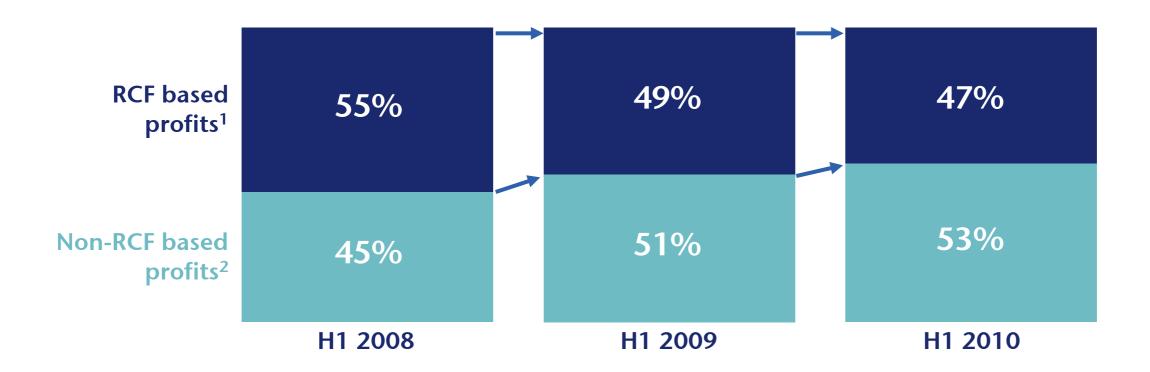
(2) Of £300m capital and cash generation from existing business, transfers out of the HWPF constitute less than half for H1 2010

(3) Included within capital and cash generation from continuing operations for H1 2010 is £35m attributable to the global investment management business

#### Core capital and cash generation up with strong coverage of new business strain, investment for growth and dividend

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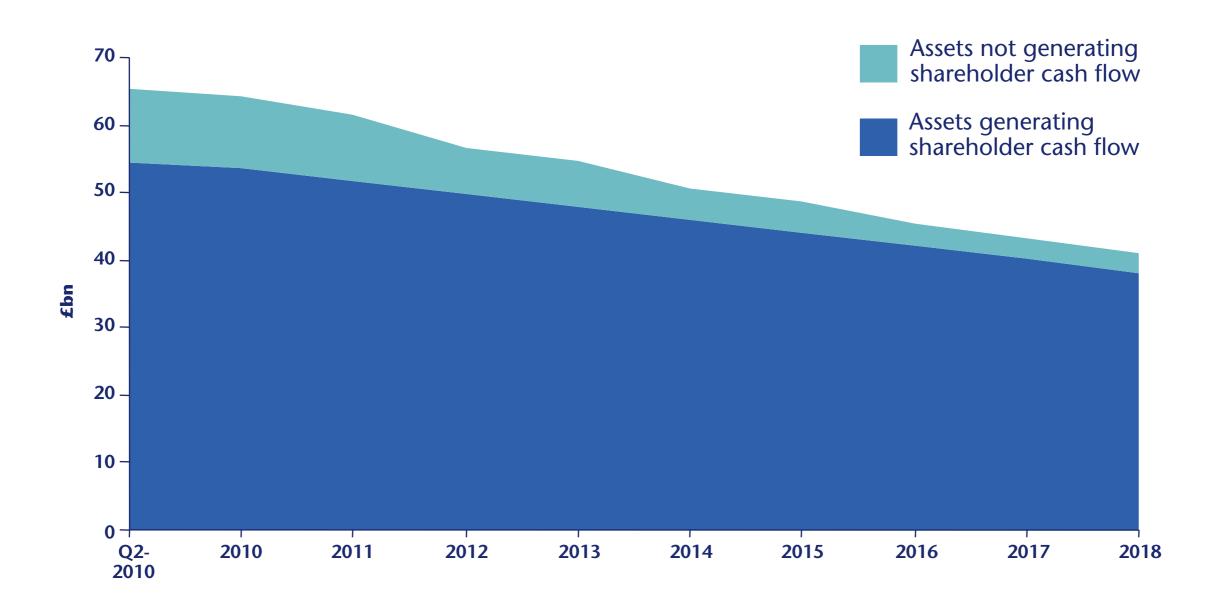
# IFRS operating profit - pre and post demutualisation business



- Increasing proportion of IFRS operating profits from post demutualisation business
- HWPF assets supporting shareholder cash flow have long run-off profile
  - (1) Recourse Cash Flow-based profits include transfers out of the HWPF for the UK, Ireland and Germany
  - (2) Excluding investment spend

#### Sustainable profit and cash flow generation underpinning the dividend

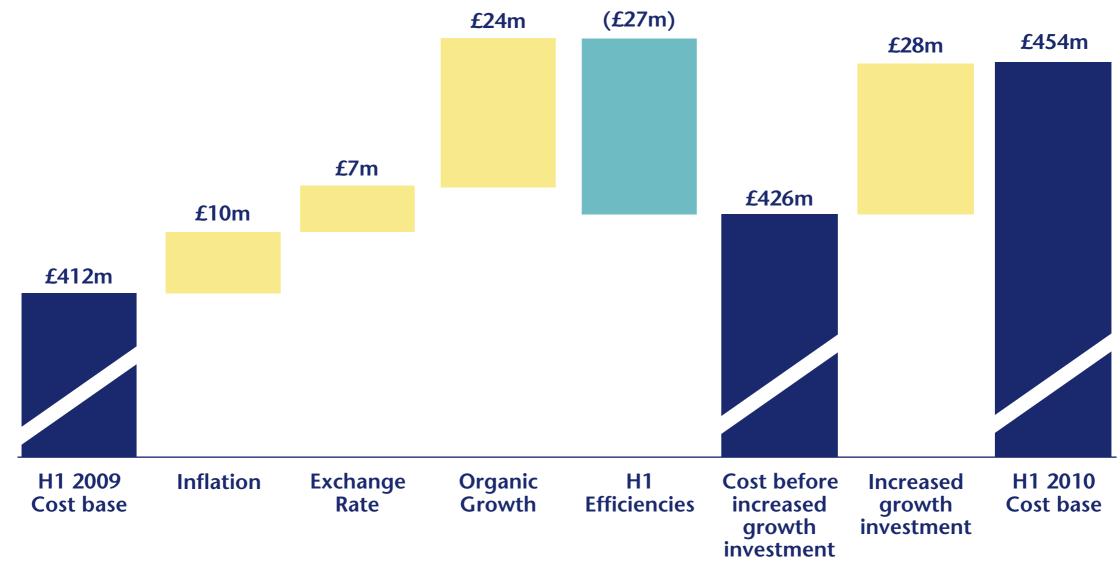
# Run-off profile of legacy assets generating shareholder cash flow



#### Assets generating shareholder cash are long-term

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# Continuing to drive for efficiency

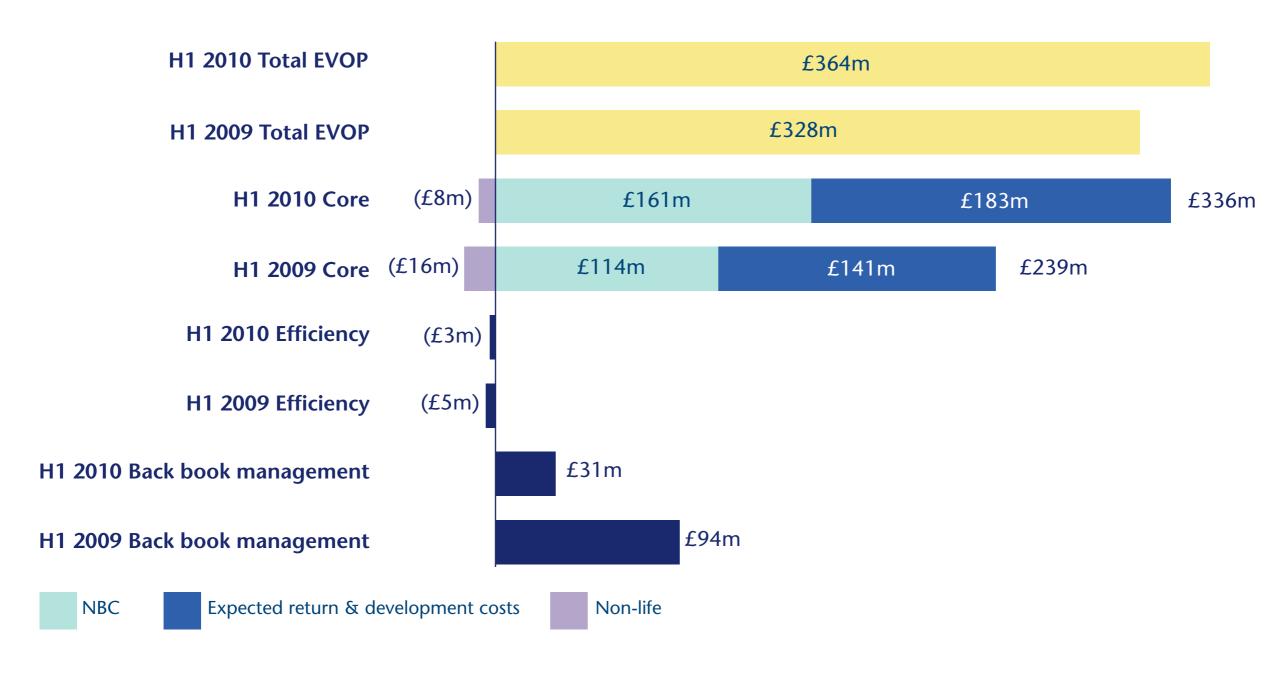


- Delivered £75m efficiency target
- Making good progress towards further £100m efficiency savings by 2012

#### On track to deliver improved margins

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# Group EEV operating profit<sup>1</sup>



(1) From continuing operations

Note: The results of the Hong Kong and joint venture businesses were prepared on an EEV basis for the first time at FY 2009. H1 2009 results include these on an IFRS basis.

#### Significant increase in core profitability

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# Growing returns – capital-lite products

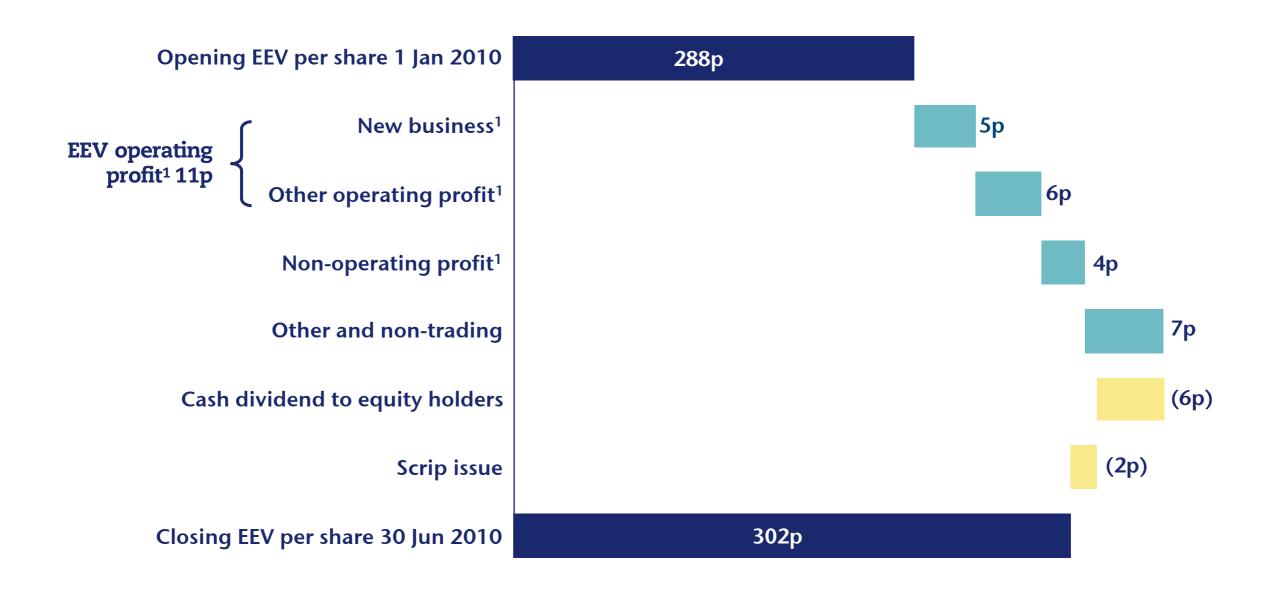
- 41% increase in new business contribution to £161m (H1 2009: £114m)<sup>1</sup>
- PVNBP margin strengthened to 1.7% (H1 2009: 1.6%)
- IRR strengthened to 19% (H1 2009: 16%)
- Undiscounted payback shortened to 5 years<sup>2</sup> (H1 2009: 6 years)<sup>2</sup>

#### Strength of return metrics demonstrate the benefit of capital-lite approach

<sup>(1)</sup> The results of the Hong Kong and joint venture businesses were prepared on an EEV basis for the first time at FY 2009. H1 2009 results include these on an IFRS basis.

<sup>(2)</sup> From H1 2010 payback period is calculated on an undiscounted basis for the first time. Prior to this calculation was on a discounted basis. The H1 2009 comparative has been restated.

## Embedded value development

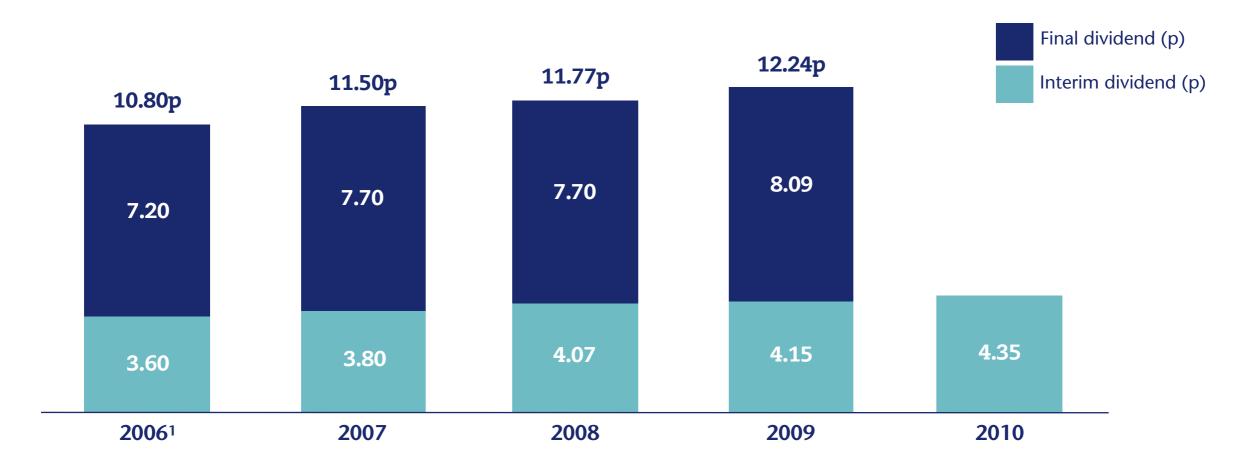


(1) Profits are shown net of tax

#### A 5% increase in embedded value per share to 302p

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## Continued dividend growth



- We have maintained our progressive dividend policy since listing
- Interim dividend of 4.35p
- Growth in interim dividend of 4.8%

(1) Applying our dividend policy to the dividend announced in the 2006 Preliminary Results

#### We remain focused on delivering a progressive dividend

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# Financial summary

- Positive net inflows across our markets
- Record third party assets and strategic progress at Standard Life Investments
- 10% increase in IFRS operating profit while investing for growth
- EEV core capital and cash generation up with strong coverage of new business strain and dividend
- Standard Life Bank and Standard Life Healthcare sold
- Dividend growth of 4.8% to 4.35p

#### Increased momentum in the business

# Exciting growth opportunities

David Nish Chief Executive

# Drivers creating significant growth in UK

#### Attractive asset pools

- Total pensionable assets of £1.4 trillion
- £2.3 trillion assets in our target retail customer segments
- Movement from DB to DC; unbundled to bundled
- Growth in core market segments

#### **Government intervention**

- Retail Distribution Review
- Introduction of auto-enrolment
- Revised tax allowances
- Compulsory annuitisation removed
- Solvency 2

#### Changing customer behaviours

- Increasingly self-directed
- Demanding simpler, more transparent products
- Greater use of technology

#### Widening long-term savings gap

- Ageing population
- Diminishing state provision

#### UK an exciting place to do business for Standard Life

# Strategically positioned to benefit from UK market trends

#### **Key Trends**

Attractive asset pools

**Government intervention** 

Changing customer behaviours

Widening long-term savings gap

#### Why we continue to win

Track record of anticipating & responding to market change

Multi-channel access to customers

Innovative corporate & retail propositions

Established corporate & retail platforms

Best in class investment management

#### What we have delivered

- Blended Funds
- Trust Based Pensions
- Corporate ISA
- active money personal pension
- Pension & Flex
- Acquisition of threesixty

#### What we will deliver

- Employee Wealth Benefits
  Plan
- Investment Proposition
- Intermediary Digital Proposition
- Enhanced customer access

#### Clear competitive advantage in our core market

# Attractive growth opportunities in India

Life Joint Venture with HDFC

40% share in HDFC Asset Management

#### **Key trends**

Favourable demographics

Changing legislative and regulatory environment

Market shifting to long-term savings

Attractive wealth pools

**Higher savings rates** 

#### What we are delivering

- New CEO, Amitabh Chaudhry
- Driving down costs
- Refocusing distribution
- Delivering strong business performance
- Increased market share
- Responding to changing regulation
- 4m customer accounts
- 1m regular monthly savings customers
- Additional 50-60,000 savers per month
- £11.6bn of assets under management
- Strong investment performance

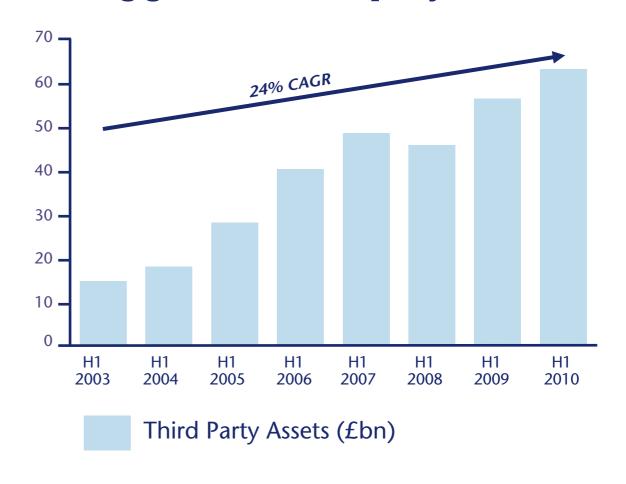
#### Driving strong performance in India

# Recognising the value of our investment management business

#### **Standard Life Investments**

- Sustaining a higher margin business
- Diversifying sources of revenue
- Increasing international balance
- Accelerating growth through broadening into alternatives
- Continued innovation in Absolute Return offerings

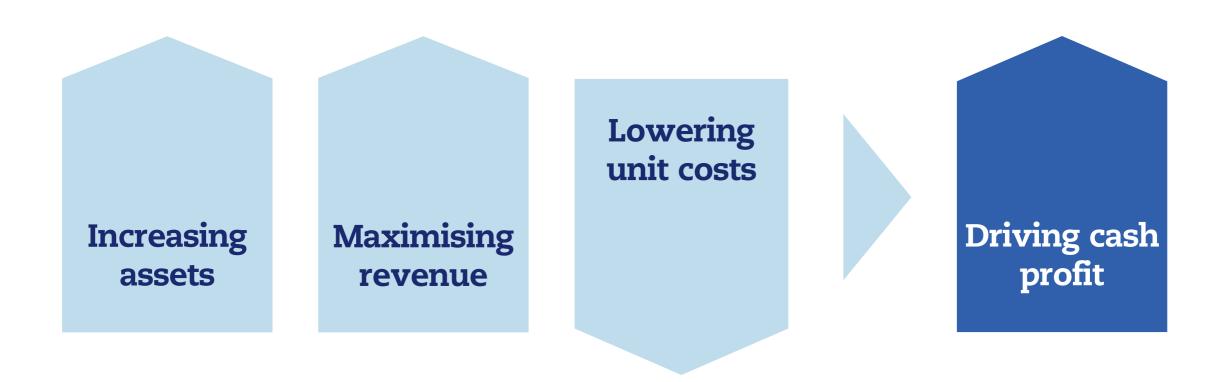
#### Strong growth in third party assets



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#### An exciting business generating greater value

#### How we deliver value



- Delivering profitable growth
- Increased resources for investment
- Investment returns greater than 15% IRR and payback within 5 years
- Progressive and sustainable dividend

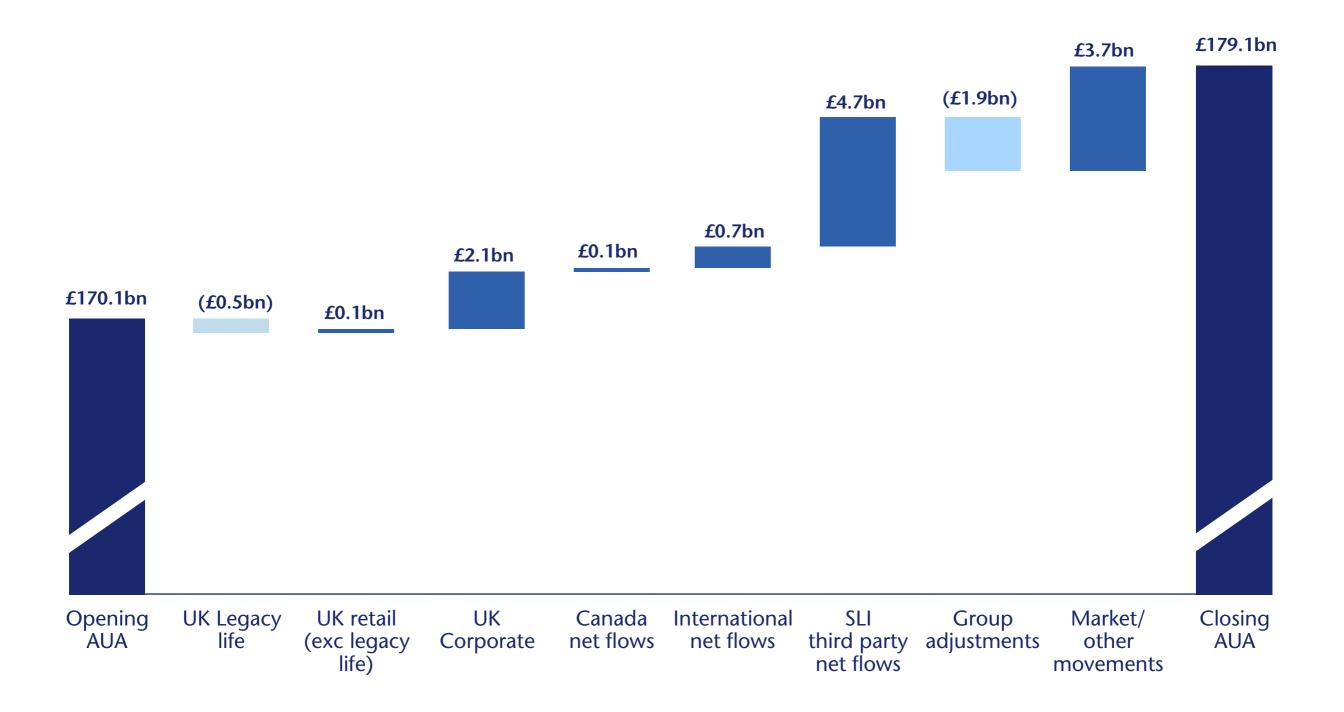
#### Driving a material increase in cash profitability

# Strong operating performance supporting investment for growth



# Appendix

#### Movement in assets under administration



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# Growing returns – capital-lite products

			H1 2010			H1	2009
	IRR %	Undiscounted payback <sup>1</sup> years	PVNBP margin %	NBC £m	PVNBP £m	NBC £m	PVNBP £m
Individual pensions	11%	7	0.7%	14	2,173	14	1,829
Corporate pensions	12%	9	1.4%	24	1,751	29	1,517
Institutional pensions	>40%	<3	1.4%	25	1,842	7	944
Annuities	Infinite	Immediate	17.1%	36	209	46	258
Savings and investments	10%	8	0.4%	4	954	(4)	696
Protection	Discontinued	Discontinued	-	-	1	-	2
UK covered business total	20%	5	1.5%	103	6,930	92	5,246
Canada	19%	7	2.0%	31	1,581	18	1,352
Wholly owned <sup>2</sup>	12%	7	1.6%	13	832	4	594
Joint ventures <sup>2</sup>	26%	3	5.0%	14	288	NA	260
International	17%	5	2.5%	27	1,120	4	854
Covered business total	19%	5	1.7%	161	9,631	114	7,452

<sup>(1)</sup> From H1 2010 payback period is calculated on an undiscounted basis for the first time. Prior to this calculation was on a discounted basis.

#### Strength of IRR demonstrates benefit of capital-lite approach

<sup>(2)</sup> The results of the Hong Kong and joint venture businesses were prepared on an EEV basis for the first time at FY 2009. H1 2009 results include these on an IFRS basis.

# IFRS profitability

	H1 2010 £m	H1 2009 £m
UK	76	80
Canada	62	74
International	8	(8)
Global investment management	49	27
Other	(13)	(7)
IFRS operating profit before tax from continuing operations	182	166
Adjusted for the following items:		
Short-term fluctuations in investment return and economic assumption changes	69	(186)
Restructuring and corporate transaction expenses	(17)	(28)
Other operating profit adjustments	6	1
Profit/(loss) attributable to non-controlling interests	35	(29)
Profit/(loss) before tax attributable to equity holders' profits	275	(76)
(Loss)/profit for the period from discontinued operations	(17)	32
Tax (expense)/credit attributable to:		
Operating profit	(48)	(39)
Adjusted items	7	34
Total profit/(loss) after tax	217	(49)
Attributable to equity holders	182	(20)
Attributable to non-controlling interests	35	(29)
	217	(49)

# Insurance Groups Directive

#### **IGD Surplus**

30 June 2010	31 December 2009
£3.5bn	£3.6bn

#### Sensitivity to equity market falls<sup>1,2</sup>

Fall in equities	IGD Surplus
20% (FTSE 3,934)	£3.4bn
30% (FTSE 3,442)	£3.3bn
40% (FTSE 2,950)	£3.1bn

#### Sensitivity to yields<sup>1,2</sup>

- (1) Compared to 30 June 2010
- (2) Based on certain assumed management actions appropriate to these stresses

#### Robust capital position maintained

# Capital tier structure

	Jun 2010 £bn	Jun 2009 £bn	Dec 2009 £bn
Group core tier 1	5.6	4.7	5.3
Group innovative tier 1	0.6	0.6	0.6
Deductions from tier 1	(0.8)	(0.8)	(0.8)
Total Group tier 1 capital	5.4	4.5	5.1
Group upper tier 2	0.5	0.8	0.8
Group lower tier 2	0.7	0.7	0.7
Total Group tier 2 capital	1.2	1.5	1.5
Group capital resources before deductions	6.6	6.0	6.6
Group capital resources deductions	(0.1)	(0.2)	(0.2)
Group capital resources requirement	(3.0)	(2.7)	(2.8)
Group capital surplus	3.5	3.1	3.6
Group solvency cover	217%	217%	230%

#### Robust capital position maintained

# Back book management

					H1 2010	H1 2009 <sup>1</sup>
	UK	Canada	International	HWPF TVOG	Total	Total
	£m	£m	£m	£m	£m	£m
Lapses	(9)	-	3	-	(6)	(8)
Mortality and morbidity	2	11	2	-	15	13
Tax	(7)	2	(1)	-	(6)	21
Management actions to reduce market risk in UK and HWPF TVOG	-	-	-	-	-	89
Other	29	3	(1)	(3)	28	(21)
Total	15	16	3	(3)	31	94

#### Effective back book management

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<sup>(1)</sup> The results of the Hong Kong and joint venture businesses were prepared on an EEV basis for the first time at FY 2009. H1 2009 results include these on an IFRS basis.

# Capital and cash generation

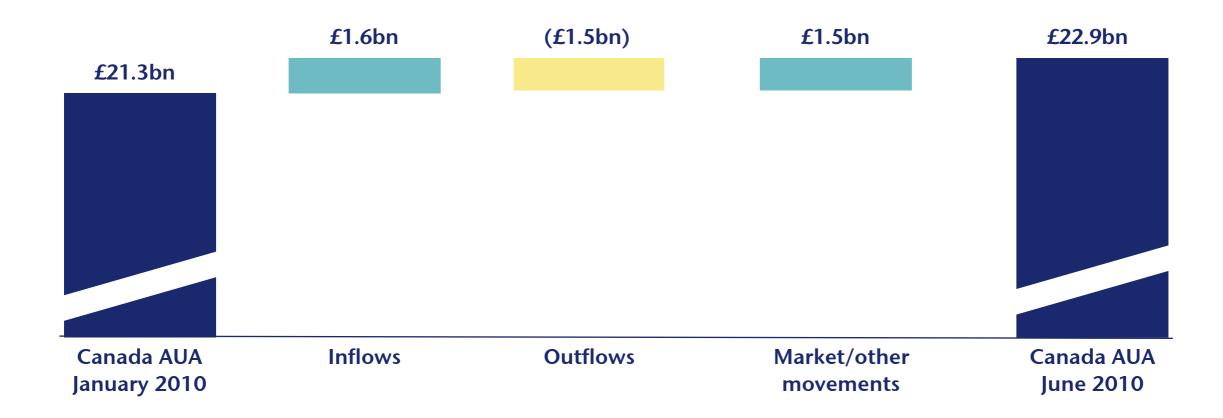
	Free surplus £m	Required capital £m	Net worth £m	PVIF £m	Group EEV £m
21.5					
31 December 2009	2,095	956	3,051	3,384	6,435
Operating capital and cash generation from continuing operations	158	(9)	149	-	149
Non-operating capital and cash generation from continuing operations	150	15	165	-	165
Capital and cash generation from discontinued operations	(17)	-	(17)	-	(17)
PVIF income statement movement	-	-	-	29	29
Profit after tax	291	6	297	29	326
Dividends <sup>1</sup>	(180)	-	(180)	-	(180)
Other non-trading movements <sup>2</sup>	145	50	195	23	218
30 June 2010	2,351	1,012	3,363	3,436	6,799

<sup>(1)</sup> Dividends of £180m include £134m paid in cash and £46m of new shares issued in lieu of cash dividends as part of the Scrip dividend scheme

#### A resilient balance sheet

<sup>(2)</sup> Other non-trading movements include £46m of share capital issued as part of the Scrip dividend scheme

#### Canada

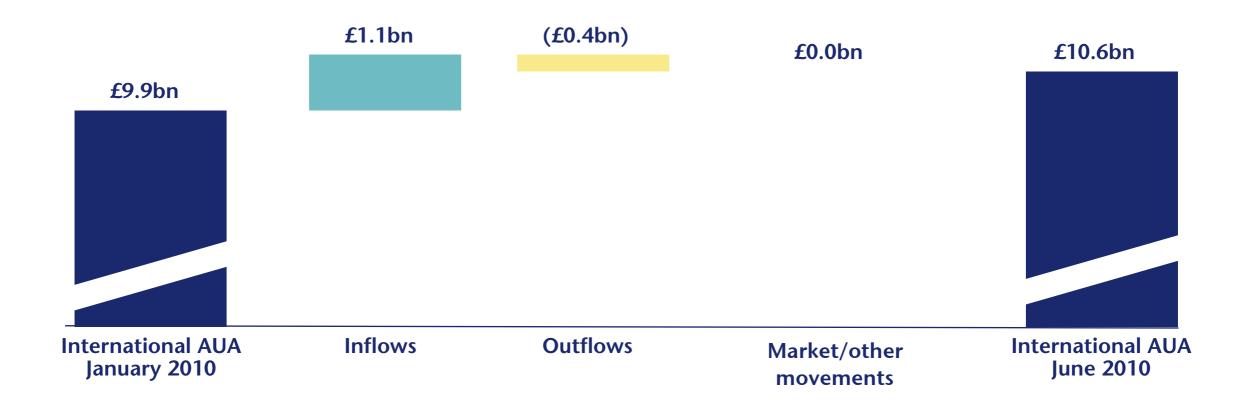


- Net inflows into higher margin products increased 27%
- Increased inflows and outflows as markets have improved
- Continued strength in disability management

#### Strong flows in savings and investment products

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#### International



- Strong inflows in Ireland and Hong Kong due to popularity of unit-linked products
- Asian joint ventures providing solid growth and future opportunities

#### Focus on profitability leading to strong results

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