

Redemption Order

Please fax to 0-2352-3389 or email to client.services.th@aberdeenstandard.com before 1.00 P.M. of the transaction date.

The Asset Management Company or registrar has the right to refuse the registration of transfer or pledge of Retirement Mutual Funds / Long Term Equity Funds set up before 1 January 2020 / Super Savings Funds.

1. Data for redemption the fund

Fund Name Transaction Date

Unit holder's Name Unit holder's Number

I want to redeem (please choose 1 transaction)

All units of Fund

Number of Units Units

Amount in Baht Baht

Amount in words

If you wish to temporarily change the payment method of redemption proceeds for this transaction, please specify.

(The Bank account details must be pre-designated to the Registrar)

A/C Payee cheque payable to Unitholder

Bank.....Branch.....A/C No.

2. The Redemption in mutual fund hereunder has been made as a result of : (please choose one)

The investment is made without general of specific recommendation (Execution only).

I/We have received a general recommendation without considering my/our investment objective(s), financial status, and other requirements.

I/We have received specific recommendation, and I/we have completed the investment questionnaire.

I/We agree to redeem the Fund units as stated above, and shall not cancel this redemption order in any circumstances. In case of the redemption amount is more than the amount or value of my/our unit balance, I/we wish to redeem all of my/our units which appear on the Registrar's record. In case the market is highly volatile, I/we agree to redeem the Fund units according to the amount the management company provide. I/We agree pay the fees for the redemption; and accept and agree to be bound by all terms and conditions specified in the Fund's Prospectus. I/We have also received the Investor's Bill of Rights, the Fund's Prospectus and Tax manual which contains material information for investors. I/We also have read and understand the Investor's manual on the back of this form.

Investors should be aware of the requirements regarding the personal income tax benefits of the investment. In the event that investors redeem before the period required, investors may lose the personal income tax benefits and must return the value of all such benefits to the Revenue Department.

I/We irrevocably consent to the management company to the disclosure of any information under all of my/our Mutual Fund Account(s) opened with the Management Company to any organization or government agencies domestically or abroad for the verification purposes or to comply with relevant laws or obligations as the management company deems appropriate.

In case I/We fail to comply with the request from the management company to provide additional information, documents or consents to the management

company as required by the afore-mentioned laws or obligations, I/We hereby authorize and irrevocably consent to the management company to close my/our Mutual Fund Account(s) opened with the management company and/or to redeem all of my/our outstanding unit trusts for the purpose of the closure of my/our Mutual Fund Account(s) as the management company deems appropriate as if it was done by me/us. I/We hereby agree not to demand for any damages arising thereof from the management company.

Warning : Mutual funds are not a bank deposits and are subject to investment risks. The value of investments and the income from them may fall as well as rise, and you are not guaranteed to get the money redemption or investment units could not be sold within the specified period. There is also a risk that your redemption proceeds are delayed or denied. Investors should subscribe/ redeem unit trusts through organization and/or person that has been approved or accredited by the office of the SEC. In case the order is sent via facsimile, I/We agree that the transaction shall not be deemed complete until I/We shall contact the management company and receive order receipt confirmation. I/We agree to deliver the original document to the management company within 7 days from sending the order via facsimile. In case there is any discrepancy or the management company has not receive original document, I/We agree to be bound by the transaction executed by using order received via facsimile. In any cases, I/We agree and authorize the management company to rely on the order received from facsimile or electronic Email with the same legal effect to the original order.

Unit holder (s) Signature...X..... TEL. (Please specify) Please use the same signature as in the Master Account Opening Form	Official Distributor use	
	Marketing	Registrar
Distributor use only	Note.....	Reference No.
	Received.....	Input.....
	Authorised Signature.....	Checked.....
	IC No.	Signature verified.....
Transaction Code.....Agent/Branch Code.....Staff Code.....		

Investor's Rights

1. You have the right to be informed of any information regarding the asset management company that your service provider represents.
2. You have the right to request for the name and address of the asset management company, service provider as well as their contacting officers.
3. You have the right to be informed of risk involving with investing in investment units with recommendation, warnings and explanation on risks in investing in investment units including warning in case you are refuse to provide information or giving the updated information.
4. You have the right to request for any information that may materially affect your benefits as a unitholder and/or investment decision. For example, whether the fund you wish to invest in is due to merge with another mutual fund or not.
5. You have the right to be informed of any information regarding conflict of interest issues. For example, fees or other incentives that service provider may receive from subscription or redemption of units.
6. You have the right to reject any "cold calling*" contact.
7. In the event that you decide to invest in a mutual fund via a cold calling contact and you are not as institutional investor (as defined by the SEC), you have the right to cancel the subscription or redeem the units in that fund if it is within the period specified by law.
8. You have the right to request for the fund prospectus from the asset management company or the service provider.

*when the asset management company, underwriter or service provider contact new customers to convince them to invest in mutual fund for the first time, usually unsolicited.

How to file customer complaint

The unit holder may file a complaint about the business operation of the asset management company, underwriter, service provider (corporate or individual), both verbally and in writing. The unit holder may file their complaints to any of the following venues.

1. Company

Aberdeen Standard Asset Management (Thailand) Limited

28th Floor Bangkok City Tower, 179 South Sathorn Road,

Thungmahamek, Sathorn, Bangkok 10120

Telephone number 02-352-3388 Fax number 02-352-3389

aberdeenstandard.com/thailand

Contact Customer Service Center :

Tel. 0-2352-3388

Email : client.services.th@aberdeenstandard.com

The comments can be made verbally or in writing. A verbal complaint will be recorded in written form and will verified/certified by the unit holder. The management company has a duty to resolve the issue for unit holders as well as send the complaint form along with the resolution to the Office of the Securities and Exchange Commission every quarter. The filing must be done within 15 days after the end of the quarter.

2. Underwriter and Service Provider

The comments can be made verbally or in writing. A verbal complaint will be recorded in written form by the service provider and must be verified/certified by the unit holder. If the service provider is able to resolve the issue, the complaint form, as well as the resolution, will be submitted to the management company within 7 days after the issue has been resolved.

3. The Office of Securities and Exchange Commission (SEC) (Help Center)

333/3 Vibhavadi-Rangsit Road

Chomphon , Chatuchak Bangkok 10900, Thailand

Telephone Number 02 695 9999

The Office of the SEC will pass on the complaints to Aberdeen, who will resolve the issue and report the resolution back to the Office of the SEC within 30 days from the day that the complaint was received. If the issue is not resolved, Aberdeen has a duty to submit the progress report to the Office of the SEC every 30 days until the issue is resolved. After the issue is resolved, Aberdeen or the service provider